



1st Reaction News Brief



Summer News....

Summer 2009 Volume 9

Due to extremely high marks in the Security Industry Authority ACS inspections, 1st Reaction is eligible for membership in the Aspire 100 Alliance!

1st Reaction joins 'The Aspire 100' Alliance

1st Reaction is one of the first members to join a new contract security industry initiative named '*The Aspire 100*' launched by **The Security Watchdog**, the international security risk services group. www.securitywatchdog.org.uk

The initiative is designed to offer industry representation to national, regional and local member companies who already participate in the Security Industry Association's ACS (Approved Contractor Scheme) but who are not currently ranked in the top 20 Guarding Companies!

Paul Bourne, Managing Director, confirms: "1st Reaction is recognised as a quality service provider and our industry has long needed an alliance such as 'The Aspire 100' to allow the voices of organisations such as ours to be heard."

THE ASPIRE 100



2nd year inspection by the NSI for our ACS (Approved Contractor Scheme)

Another 12 months has passed already, and our second year inspection, which took place on 6th & 7th July 09, was a complete success, with 1st Reaction Ltd again scoring over twice the pass mark, that 50% of ACS Companies currently hold.

Our thanks go to ALL of the staff that were involved with the inspection, but special thanks to Jenny Shatford, who organised and co-ordinated the process with the NSI, the visiting inspector and the SIA.

The inspecting officer, Mrs Joanne Fox, from the NSI (National Security Inspectorate) commented on her final report, "The Company promotes a very positive image and there is a real sense of everyone working as a team."



Another Inspection results in an additional Accreditation

After yet another inspection on 22nd July 09, scrutinizing our quality of service, policies and procedures and investigations into Client satisfaction, we are proud to announce the award and membership issued by '**THE GUILD of MASTER CRAFTSMEN**' as yet further proof that we represent a 'Symbol of Quality' to our Clients and our industry! Customer Account Manager for 1st Reaction, **Rod Wildman** comments, "This award is more easily recognised by members of the public who have little or sometimes no knowledge of the various standards and their value in the Security Industry."

