



1st Reaction News Brief

Autumn 2008 Volume 6

New Achievements and The Latest News....



1st Reaction Limited became an SIA (Security Industry Authority) ACS (Approved Contractor Scheme) listed Company on 1st August 2008.

Fantastic Press Release by the Northants Business Times

Our sincere thanks go to the Editor and staff of the Northants Business Times, for their excellent double page feature on our Company. It was an extremely well written article, with some very good photography, demonstrating the full range of the services we now provide to our Customers.

THANK YOU !!

Mrs Shatford and Mrs Grant are congratulated for their perseverance and dedication in the quality management process, which was rewarded with the SIA ACS (Approved Contractor) Accreditation.

The ladies said, "We would like to thank each and everyone of you for your part on our award for the ACS. In particular we would like to thank S/O Nisbet and S/O Walkley, who were interviewed by the inspector, as were the drivers, controllers, supervisors and office staff. It was a wonderful team effort by everyone!

STAFF UP DATES - Congratulations to the following Staff

Mr LEWIS – on his promotion to Control Room Supervisor.

Mr HAKOBYAN – On his appointment to Operations Co-ordinator.

Mrs ISON - who has furthered her career in taking up her new role as Personnel Administrator.

In addition to our standard provision of Key Holding and Alarm Response, Mobile Patrols and Static Guarding our Sales Team have the following new services to offer our Clients:-

- **Installations of new CCTV systems**
- **Updates & modifications to Clients CCTV systems**
- **Number Plate Recognition Systems**
- **Interactive CCTV monitoring of Sites – Our Controllers can open /close gates and talk to the Sites from the Control Room all at the same time!!**
- **Physical Security Control with barriers and fencing**
- **A portable wireless alarm system called The Shield Surveillance System**

OPERATIONS FORUM

Thursday 30th October
Thursday 27th November
Thursday 18th December

REMEMBER – If you have any ideas, or issues you would like to bring to the Ops Forum, please let your Supervisors know, so they can make a presentation on your behalf.